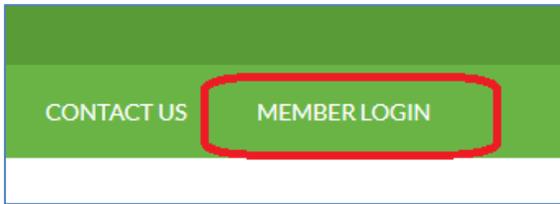
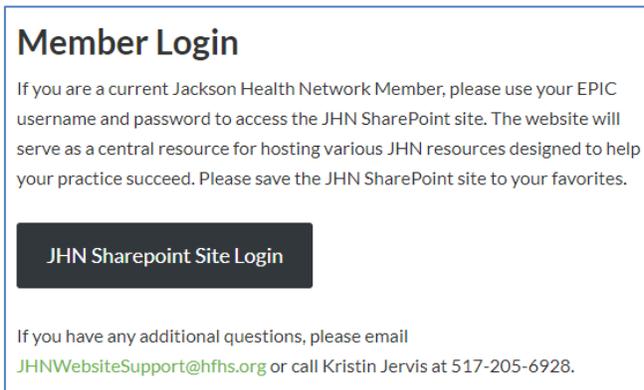


JHN SHARE POINT - ACCESS ISSUES TROUBLESHOOT GUIDE

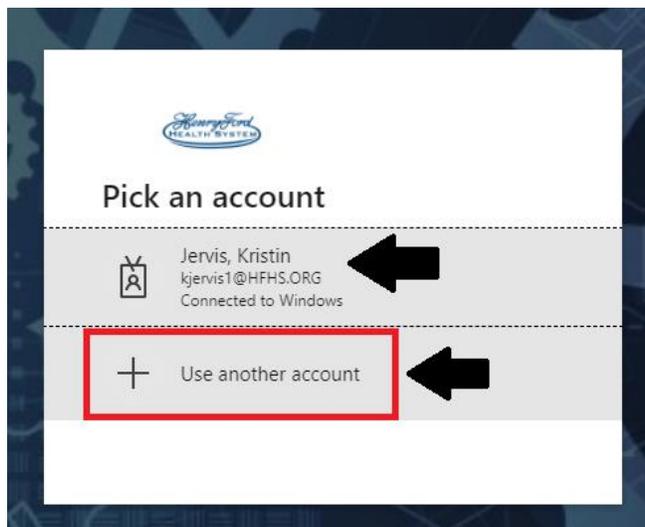
1. Go to www.JacksonHealthNetwork.org
2. Click Member Login in across Top Menu



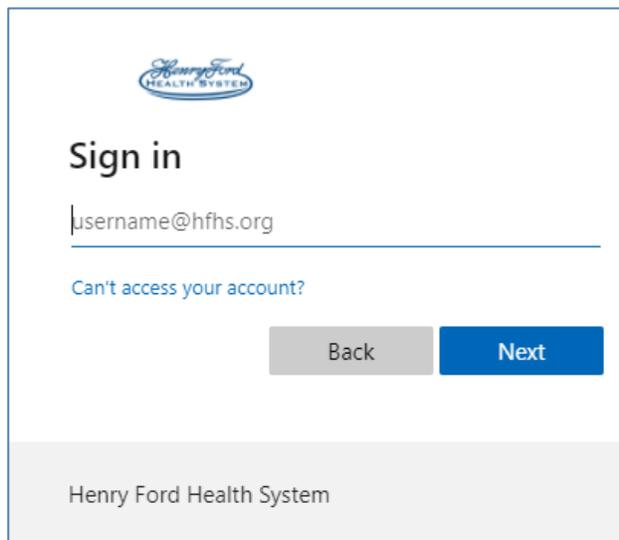
3. Click, 'JHN SharePoint Site Login



4. If account listed is not your "[HFHS Corp ID](mailto:HFHS Corp ID@HFHS.org)"@HFHS.org (i.e. KJervis1@HFHS.org); then click +Use another Account.



5. To sign in; type your HFHS Corp ID and add “@hfhs.org” to the end. You must include the @hfhs.org even if you do not use this as an email address.



6. Click 'Next'
7. Enter your Corp Password, which is the same password used to access EPIC.
8. You should now be successfully logged into the JHN Share Point Website; if not, email or call Kristin Jervis. Contact info is listed below.

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Program Performance Coordinator

Jackson Health Network

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Mobile: 517-490-1067

To Access JHN Provider Training

1. Log into the JHN Share Point Website
2. Click 'Training' listed across the top menu.
3. Scroll to bottom of the page to find all available training videos.
4. Please read instructions carefully.